

# ***Transformational Problem-Solving™ Workdays***

**An inquiry-based method for breakthrough solutions**

***“You can’t solve a problem with the same level of thinking that created it.”***

***-- Albert Einstein***

A Transformational Problem-Solving™ (TPS) Workday is dynamic, enlightening, and very practical. Using this unique process, a team, business unit, or company tackles a real problem resulting in new strategic and practical directions and actions to take by day's end.

Typical problem-solving starts with a hunt for answers, often quick-fix ones that end up with “ready, fire, aim” outcomes. The Transformational Problem-Solving™ method, by contrast, is more like “ready, aim, fire.” It begins by strategically considering what *questions* must be asked and answered in order to get the best short and long term solutions. Expertise in TPS helps one gain a reputation as a “go to” leader who predictably gets things done successfully, collaboratively, and efficiently. Gaining expertise with TPS also yields a high return on investment for empowering effective strategic planning, decision-making, conflict resolution, communication, and innovation.

Transformational Problem-Solving is a three-pronged method comprised of Mindset, Approach, and Objective. Whether a problem is large or small, simple or complex, held by an individual or a team, all three prongs are included. This simple-to-learn method can be applied in leadership and organizational contexts and also strengthens emotional and social intelligence. Transformational Problem-Solving is effective when a team, group, or board wants to strengthen its skills and results as well as when facing challenging and problematic situations.

## **For Information**

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***“We’ve used Question Thinking methods so successfully in our work with teams that there has been a radical transformation in how people approach and resolve problems. It also made an immediate and sustained change in their behavior. I believe that in an organizational culture, the more people can be taught these processes, the greater positive impact there will be on productivity and bottom line.”***

***-- Carmella Granado, Senior Director of Organizational Effectiveness, Flextronics***