

---

**CQO – Level One** CQO-Level One is designed to empower masterful, innovative and practical applications of Question Thinking™ tools, practices, and strategies in the workplace. These tools and strategies are supportive of the goals, practices, and on-going engagement associated with learning organizations.

During the CQO Program you will first experience the Question Thinking Basics\* workshop modules as a participant on Day 1.

Day 2 is focused on strengthening your own Resilient Learner Mindset.

Day 3 and Day 4 you will develop a deeper understanding of the concepts so you can present and integrate Question Thinking™ tools, practices and applications throughout your organization.

15.5 ICF CCEU's on core competencies on the first two days and CQO program is in application for CCEU's. \* *Basic one day workshop goes by other names also*

---

### Materials

You will receive a Chief Question Officer Certificate Program Level 1 Agreement along with the following:

- Question Thinking Basics Facilitator Guide and a QT Basics Participant Guide
- PowerPoints for QT Basics Workshop (one day) and expanded slides for two stand-alone modules
  - Learner Mindset Module (Choice Map Module)
  - Learner Conversations and Meetings Module
- Video clips of Dr. Adams presenting key points
- A set of each of the following:
  - Postcards: Choice Map, The 5 Questions, and Meeting Map
  - 1 set of 3 Posters – Choice Map, Top 12 Questions for Success and Chart of Learner/Judger, Tent Card with QT tools, and Q-Prep pad
- Two books by Dr. Marilee Adams – *Change Your Questions, Change Your Life* and *Teaching that Changes Lives*
- Access to CQO website page housing additional resources and materials
- Ability for organization or individual to license the Choice Map and other tools

---

### Day 3 & 4 Learning Outcomes

- Grounding yourself in your Resilient Learner Mindset, understand how you can integrate the Question Thinking™ System of Tools and Practices to impact thinking, creativity, culture, and problem-solving in your workplace
- Draft an Applied Learning Project to introduce Question Thinking™ to your organization or client's organization
- Develop a deeper understanding of the concepts covered in the one-day Question Thinking Basics workshop, setting the foundation for qualification to present Question Thinking Basics (either as a one-day workshop or separate modules) at the completion of the CQO-Level One program

**CQO-Level One Certification Program  
 Agenda-At-A-Glance**

<b>DAY</b>	<b>TIME</b>	<b>OVERVIEW</b>
<b>DAY 1</b>	8:30 a.m. to 5:00 p.m.	<ul style="list-style-type: none"> <li>Engage as a full participant in the one-day Question Thinking Basics* workshop, providing the participant perspective and the opportunity to absorb and process the material you will become qualified to deliver.</li> </ul>
	5:00 p.m. to 5:30 p.m.	<ul style="list-style-type: none"> <li>CQO-Level One participants meet as a group.</li> </ul> <p><i>* Basic one day workshop goes by other names also</i></p>
<b>DAY 2</b>	8:30 a.m. to 5:00 p.m.	<ul style="list-style-type: none"> <li>Engage as a full participant in The Resilient Learner workshop. This experience help you develop your resilient Learner mindset and will allow you to explore the richness, complexity, and power of the Learner Mindset. This is not material you will deliver but is foundational to your ability to introduce the Question Thinking Basics material to others.</li> </ul>
	5:00 p.m. to 5:30 p.m.	<ul style="list-style-type: none"> <li>CQO-Level One participants meet as a group.</li> </ul>
<b>DAY 3</b>	8:30 a.m. to 5:30 p.m.	<ul style="list-style-type: none"> <li>Day Three begins CQO-Level One specific content which initiates the CQO practitioners’ journey to become “subject matter experts” and consultants for training professionals and businesses in the Question Thinking™ System of Tools and Practices.</li> </ul>
<b>DAY 4</b>	8:30 a.m. to 4:00 p.m.	<ul style="list-style-type: none"> <li>Day Four concludes the workshop portion of the CQO-Level One program and introduces the Four-Month Follow-Up Program, including introduction of the eight (8) telelab topics.</li> </ul>

**Note: Specific Daily Topics on Next Page**

<p><b>Day One:</b></p>	<p>You will engage as a full participant on Day One in the Question Thinking Basics* workshop. You will learn and experience the following topics:</p> <ul style="list-style-type: none"> <li>• Question Thinking</li> <li>• Success Factor One: Learner Mindset Tools (including the Choice Map)</li> <li>• Success Factor Two: Learner Questioning Tools             <ul style="list-style-type: none"> <li>○ Strategic Success (including a Q-Storming experience)</li> <li>○ Learner Conversations and Meetings</li> </ul> </li> <li>• Summary and Integration: Creating Your QT Practice</li> </ul> <p><i>* Basic one day workshop goes by other names also</i></p>
<p><b>Day Two:</b></p>	<p>You will engage as a full participant in The Resilient Learner workshop. This experience help you develop a resilient Learner mindset and will allow you to explore the richness, complexity, and power of the Learner Mindset, a necessary pre-requisite to introducing the Question Thinking Basics material to others. Day Two will cover the following topics:</p> <ul style="list-style-type: none"> <li>• Context of Learner and Judger in Our Personal and Professional Lives</li> <li>• We're All Recovering Judgers</li> <li>• Shifting Your Relationship with Judger</li> <li>• Building Your Resilient Learner</li> <li>• The Learner Mindset in Daily Life: Creating Your Learner Practice</li> </ul>
<p><b>Day Three:</b></p>	<p>Day Three begins CQO-Level One specific content which initiates the CQO practitioners' journey to become "subject matter experts" and consultants for training professionals and businesses in the Question Thinking™ System of Tools and Practices. The following topics will be covered:</p> <ul style="list-style-type: none"> <li>• The design, purpose, and goals of the CQO-Level One Program</li> <li>• Resources to support the ongoing development of your Resilient Learner Mindset</li> <li>• Teaching Success Factor One: Learner Mindset concepts and tools (including the Choice Map)</li> <li>• Learning Project – introduction</li> <li>• Learning Partners &amp; Homework</li> </ul>
<p><b>Day Four:</b></p>	<p>Day Four concludes the workshop portion of the CQO-Level One program. The following topics will be covered:</p> <ul style="list-style-type: none"> <li>• Learning Project - continued</li> <li>• Teaching Success Factor Two: Learner Questioning Tools             <ul style="list-style-type: none"> <li>○ Strategic Success (including Q-Storming)</li> <li>○ Learner Conversations and Meetings</li> </ul> </li> <li>• Facilitating Basic Q-Storming</li> <li>• Summary and Looking Ahead to the Next Four Months – including the eight telelabs</li> </ul>